

WITHDRAWAL FORM *(Only applicable to consumers)*

In accordance with Articles VI.47 et seq. of the Economic Law Code, consumers have a period of **fourteen (14) calendar days** from receipt of the goods to exercise their right of withdrawal **without having to justify their decision**.

This form can be used to notify us of your decision to withdraw.

Return procedure

Before returning the product, consumers must **contact Mobile Systems Europe LTD** via the contact form on the website or by email at helpdesk@mseurope.be in order to receive:

- a **return number (RMA)**
- **return instructions**
- **the specific return address** (which is different from the company address)

No returns will be accepted **without a return number (RMA)** and without following the return instructions provided by Mobile Systems Europe SRL.

The **direct costs of returning the product are the responsibility of the consumer**.

The product must be returned **within fourteen (14) days of notification of withdrawal**.

For the attention of: Mobile Systems Europe LTD - info@mseurope.be

Notification of withdrawal

I hereby notify you of my withdrawal from the contract for the sale of the following goods:

Product(s) concerned:

Ordered on ____ / ____ / ____

Order number:

Received on ____ / ____ / ____

Consumer contact details

First and last name:

Address:

Zip code and city:

Country:

Email address:

Phone number (optional):

Additional information

Return number (RMA): *(if already provided by Mobile Systems Europe LTD)*

I confirm that I am exercising my right of withdrawal in accordance with applicable law.

Date: ____ / ____ / ____

Consumer's signature *(only if form is sent in paper format)*

Information regarding the condition of the product

In accordance with the Economic Law Code, the consumer may handle the product only to the extent necessary to verify its nature, characteristics, and proper functioning.

Any handling beyond this verification may result in a **depreciation of the product**, which may be deducted from the refund in accordance with applicable law and the General Terms and Conditions of Sale of Mobile Systems Europe SRL.